

# saferbromley partnership

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London Borough of Bromley  
18 June 2013

To: Members of the



## STRATEGIC GROUP

Councillor Tim Stevens (Chairman)  
Stephanie Roberts, (Borough Police Commander) (Vice-Chairman)  
Councillor Reg Adams and Councillor Julian Benington  
Rob Clarke, (London Probation Service)  
James Cleverly, (Police and Crime Committee, Greater London Authority)  
Susan Clinton, (Affinity Sutton)  
Paul Cook, (London Ambulance Service)  
Nigel Davies, (LBB Director, Environmental Services)  
Clive Davison, (LBB Assistant Director, Public Protection)  
Sarah Denton, (Mayor's Office for Policing and Crime)  
Selene Grandison, (SE London Probation Service)  
Andrew Holcombe, (Borough Commander, Fire Services)  
Colin Maclean, (Community Links Bromley)  
Jim McGowan, (LBB Head of Environmental Protection)  
Paula Morrison, (LBB Assistant Director, Public Health)  
Jo Oakley, (Deputy Borough Commander)  
Howard Oldstein, (intu Bromley)  
Doug Patterson, (LBB Chief Executive)  
Lulu Pearce, (Ethnic Communities Programme Manager)  
Gill Rose, (Federation of Bromley Housing Associations)  
Paula Tucker, (UK Border Agency)

**A meeting of the Safer Bromley Partnership Strategic Group will be held at  
Committee Rooms, Bromley Civic Centre on THURSDAY 27 JUNE 2013 at 10.00  
am**

## A G E N D A

- 1 INTRODUCTIONS / APOLOGIES FOR ABSENCE
- 2 CONFIRMATION OF CHAIRMAN
- 3 MINUTES OF LAST MEETING / MATTERS ARISING (Pages 3 - 12)

- 4 PERFORMANCE REVIEW 2012/13 (QUARTER 4)** (Pages 13 - 18)
- 5 ANNUAL PERFORMANCE REVIEW 2012/13 AND TARGET FOR 2013/2014** (Pages 19 - 22)
- 6 BROMLEY ARSON REDUCTION STRATEGY 2013/14** (Pages 23 - 26)
- 7 DISABILITY HATE CRIME PROJECT AND CONFERENCE IN JULY 2013** (Pages 27 - 28)
- 8 REPORTS FROM SUB-GROUPS**  
  
(Substance Misuse Board, Youth Offending Service, Bromley Community Engagement Forum, Arson Sub-Group, Borough Resilience Forum and Operational Tasking) – (Verbal reports)
- 9 INFORMATION ITEMS**
  - a BOROUGH COMMANDER'S NEWSLETTER - JUNE 2013**
  - b BROMLEY COMMUNITY ENGAGEMENT FORUM MINUTES - 20TH MAY 2013**  
(Pages 29 - 40)
- 10 ANY OTHER BUSINESS**
- 11 DATE AND TIME OF NEXT MEETING**

10.00am, Thursday 19<sup>th</sup> September 2013  
10.00am, Thursday 5<sup>th</sup> December 2013  
10.00am, Thursday 13<sup>th</sup> March 2014

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# Agenda Item 3

## SAFER BROMLEY PARTNERSHIP STRATEGIC GROUP

Minutes of the meeting held at 10.00 am on 21 March 2013

### Present:

Councillor Tim Stevens J.P. (Chairman)  
Councillor Reg Adams  
Councillor Julian Benington  
Rob Clarke, (London Probation Service)  
James Cleverly, (Police and Crime Committee, Greater London Authority)  
Nigel Davies, (LBB Director, Environmental Services)  
Clive Davison, (LBB Assistant Director, Public Protection)  
Andrew Holcombe, (Borough Commander, Fire Services)  
Paula Morrison, (Assistant Director, Public Health)  
Jo Oakley, (Deputy Borough Commander)  
Lulu Pearce, (Ethnic Communities Programme Manager)

### Also Present:

Councillor Peter Fookes  
Louis Bell, (London Community Payback)  
Susie Clark, (LBB Communications Officer)  
Clare Elcombe, (LBB Domestic Abuse Strategy Coordinator)  
Amanda Evans, (Bromley Community Engagement Forum)  
Pratheepan Jeyapragasam, (LBB Crime Analyst)  
Paul King, (LBB Head of Bromley Youth Support Programme)  
Stephen Lewis, (LBB Emergency Planning Manager)  
Peter Sibley, (LBB Anti-Social Behaviour Coordinator)  
Ian Smith, (Bromley Community Engagement Forum)

<b>1</b>	<b>INTRODUCTIONS / APOLOGIES FOR ABSENCE</b>	<b>Action</b>
	Apologies were received from Councillor Douglas Auld, Karen Bishop (London Community Payback), Sarah Denton (Mayor's Office for Policing and Crime), Colin Maclean (Community Links Bromley), Jim McGowan (LBB Head of Environmental Protection) and Stephanie Roberts (Borough Police Commander).	
<b>2</b>	<b>MINUTES OF LAST MEETING / MATTERS ARISING</b>	<b>Action</b>
	The notes of the last meeting held on 13 <sup>th</sup> December 2012 were received.  There were no matters arising.  <b>It was AGREED that the minutes be approved.</b>	
<b>3</b>	<b>CHAIRMAN'S UPDATE</b>	<b>Action</b>
	The Chairman thanked all members of the Partnership for contributing to the funding bid to the Mayor's Office for Policing and Crime for	

	<p>2013/14.</p> <p>A number of changes had been made to the staffing structure of Community Safety. Jim McGowan, Head of Environmental Protection, was now the Lead Officer for the Safer Bromley Partnership, and Jackie Goad, Head of Public Health Nuisance and Anti-Social Behaviour, was now the Lead Officer for Anti-Social Behaviour and Safer Neighbourhood Officers.</p> <p>The Chairman led the members of the Partnership in thanking Colin Newman, who had now left the Local Authority, for the excellent work he had undertaken on behalf of the Partnership over many years.</p> <p><b>It was AGREED that the update be noted.</b></p>	
<b>4</b>	<p><b>BOROUGH COMMANDER'S UPDATE</b></p> <p>The Deputy Borough Commander confirmed that the new local policing model would be rolled out across London during Summer 2013, and was likely to be launched in Bromley from September 2013. Recruitment was currently underway to support the local policing model in the Borough and a number of Police Community Support Officers and Special Officers were expected to transfer to become full Police Officers. The number and location of police bases across the Borough was yet to be confirmed.</p> <p>There had been a significant reduction in criminal activity across the Borough over the past year, including a reduction in the number of residential burglary offences. The work of the Safer Bromley Van continued to make a significant contribution to ensure that Bromley residents did not become repeat victims of burglary.</p> <p>Drugs offences had been targeted across the Borough, with drugs warrants issued on a daily basis. Positive outcomes from Stop and Search had also increased from 5% to 14% in the past year. Bromley Police were the most highly rated service in the Metropolitan Police for most youth crime and violence offences.</p> <p><b>It was AGREED that the update be noted.</b></p>	<b>Action</b>
<b>5</b>	<p><b>PERFORMANCE MANAGEMENT REPORT QUARTER SEP - DEC 2012</b></p> <p>Consideration was given to the performance monitoring report for Quarter 3, 2012/13 which reported progress against 4 key indicators. Performance Indicator 1: Reduction in Number of Violent Crimes showed that offences related to Violent Crimes represented 20% of the Total Notifiable Offences in Q3, with a reduction of 85 offences compared to the same period in 2011/12. This included a reduction of 27 Wounding/GBH offences and 43 Harassment offences.</p>	<b>Action</b>

	<p>Performance Indicator 2: Reduction in Numbers of Property Crimes within Bromley showed that offences related to property crimes represented 65% of the Total Notifiable Offences in Q3, with a decrease of 247 offences compared to the same period last year. This included a decrease in robberies by 14%, burglaries by 6% and criminal damage by 19%.</p> <p>Progress against Performance Indicator 3: Reduction in Levels of Recorded Anti-Social Behaviour showed a reduction of 302 incidents of Anti-Social Behaviour reported compared to the same period in 2011/12. This included a reduction of 431 incidents of Graffiti reported, 381 incidents of Anti-social Behaviour reported to police and 35 incidents of Anti-Social Behaviour reported the Council compared to the same period in 2011-12.</p> <p>With regard to Performance Indicator 4: Increased Confidence in the Fact that Bromley is a Safe Place, it was noted there had been a reduction of 3% in the proportion of Bromley residents responding to the Metropolitan Police survey who were worried about Anti-Social Behaviour and crime in their area.</p> <p>The Chairman noted that the performance indicator, 'To what extent do you agree that the police and local council are dealing the ASB and crime issues that matter in this area' (Question 74AB) had not been published in the Quarter 3 report by the Metropolitan Police. James Cleverly confirmed that this performance indicator had been de-prioritised by the Home Office.</p> <p>Following discussion, members of the Partnership agreed that in future, Performance Indicator 4: Increased Confidence in the Fact that Bromley is a Safe Place would be measured using a range of other questions asked in the Metropolitan Police survey on the perception of safety and crime issues in the local area.</p> <p><b>It was AGREED that:</b></p> <ol style="list-style-type: none"> <li><b>1) The Performance Management Report for Qtr 3 2012/13 be endorsed; and,</b></li> <li><b>2) Performance Indicator 4: Increased Confidence in the Fact that Bromley is a Safe Place would be measured in future using a range of questions asked in the Metropolitan Police survey on the perception of safety and crime issues in the local area.</b></li> </ol>	<p><b>JMcG/ PJ</b></p>
<p><b>6</b></p>	<p><b>RESIDENTIAL BURGLARY ANALYSIS APR - SEP 2012</b></p> <p>Consideration was given to a report providing an update on analysis of burglary offences in the Borough between April and September 2012 following a 17% increase during Q1 of 2012/13, which was higher than the London average. This further analysis of the data provided information on incidence of burglary by ward, day and time of day, and covered two types of burglary offence:</p> <ul style="list-style-type: none"> <li>• Burglary in a Dwelling</li> </ul>	<p><b>Action</b></p>

	<ul style="list-style-type: none"> <li>• Burglary in other Dwellings</li> </ul> <p>The analysis had indicated key hotspot locations for residential burglary both by number and density of offences per thousand properties included Penge and Anerley, Clockhouse, Crystal Palace and Plaistow and Sundridge wards.</p> <p>The analysis identified that 43% of burglary offences were reported to the Police between the hours of 6.00pm and 11.00pm, which corresponded to the time that many people returned home from work. Councillor Benington queried the level of daytime burglary, and the Deputy Borough Commander confirmed that Safer Neighbourhood Teams continued to target both the incidence and prevention of residential burglary in their wards.</p> <p>In discussion, members of the Partnership agreed that an analysis of residential burglary be reported to the Safer Bromley Partnership on a quarterly basis.</p> <p><b>It was AGREED that:</b></p> <ol style="list-style-type: none"> <li>1) <b>The results of the additional analysis be noted;</b></li> <li>2) <b>That work to monitor trends in Burglary in a Dwelling offences and task resources as suggested by that analysis be continued; and,</b></li> <li>3) <b>Residential Burglary analysis be reported to the Safer Bromley Partnership on a quarterly basis.</b></li> </ol>	<p><b>JMcG/ PJ</b></p>
7	<p><b>PERPETRATOR PROGRAMME: DOMESTIC ABUSE</b></p> <p>Consideration was given to a report providing feedback from the evaluation of the pilot Perpetrator Programme run in Bromley during April-June 2012 along with plans for future project delivery. Following the identification of perpetrator provision as a gap in domestic abuse services in Bromley, TRYangle had been commissioned to deliver a twelve week group course for men with up to 20 individual counselling sessions for each man, and a support group for the former or current partners of the men attending with up to 20 individual counselling session for each woman. A support worker was also provided for women who required additional support. The Domestic Abuse Strategy Coordinator confirmed that due to the short notice of the programme, the number of referrals to the pilot programme had been low, with only six couples engaging with the programme and four couples completing the full evaluation programme. It was noted that very positive outcomes had been reported by those participating in the programme including a significant reduction in the incidence of abusive behaviour and child protection issues identified following completion of the programme. It was proposed that a full Perpetrator Programme be commissioned in partnership with the London Borough Lewisham for 2013/14. To fund the Programme, a bid had been made to the Mayor's Office for</p>	<p><b>Action</b></p>

	<p>Policing and Crime, and funding would also be sought through the Police Board and the Tackling Troubled Families Programme.</p> <p>In discussion, Paula Morrison noted the importance of preventative work in ensuring that children were not exposed to domestic abuse that they might later perpetuate in their own adult relationships. Ian Smith also highlighted the potential to attract private sector funding for the Programme.</p> <p><b>It was AGREED that a perpetrator programme become part of the domestic abuse strategy and work plan, subject to funding from the Mayor's Office for Policing and Crime and delivery partners.</b></p>	
8	<p><b>DOMESTIC VIOLENCE STATISTICAL UPDATE 2010 - 2012</b></p> <p>Consideration was given to a report providing information around trends in Domestic Abuse in Bromley in the two year period from 1<sup>st</sup> April 2010 to 31<sup>st</sup> March 2012.</p> <p>The Domestic Abuse Strategy Coordinator confirmed that 832 cases of Domestic Abuse had been referred to the one stop shop in the last two years, and noted that work was also being undertaken by a range of agencies, such as the Police Service and Bromley Victim Support to develop a wider understanding of incidence of Domestic Abuse across the Borough.</p> <p>Members of the Partnership were advised that the one stop shop was held one afternoon a week in a central location and provided a drop in advice service for those experiencing domestic abuse, as well as contact with a range of agencies including Women's Aid, Bromley Victim Support and the Police.</p> <p>It was noted that whilst the majority of perpetrators of domestic abuse were former or current partners of those experiencing abuse, there had been an increase in the number of other family members, such as children, perpetrating abuse within the family home and this was being reflected in the diversification of services offered. The majority of users of the one stop shop were aged 25-44 years; however there had been a slight increase in the number of users aged over 45 years, particularly in the case of abuse by other family members.</p> <p>In response to a query from the Chairman, the Domestic Abuse Strategy Coordinator confirmed that whilst the existing one stop shop session was busy, there was currently no need to increase the number of one stop sessions as partner agencies were able to meet demand.</p> <p>Lulu Peace highlighted the incidence of domestic abuse in Penge and Anerley ward and noted the need to work with a range of communities within the area to ensure that people were supported in reporting abuse.</p> <p><b>It was AGREED that continuing provision of services and the development of more targeted services based upon further analysis when more data becomes available be supported.</b></p>	<p><b>Action</b></p> <p><b>LP/CE</b></p>

9	PARTNER SUPPORT GROUP UPDATES	Action
	<p><u>Substance Misuse Board</u> – The Assistant Director: Public Protection confirmed that a bid had been submitted to the Mayor’s Office for Policing and Crime to fund an intensive support programme targeting substance misuse for 2013/14</p> <p><u>Youth Offending Service</u> – The Head of Youth Support Services was pleased to report that there was a continuing reduction in the number of first time entrants to the Youth Offending Service, but noted that young people who were referred to the Youth Offending Service tended to have more complex issues. The Mentoring Programme was having a positive impact on young offenders with an increase in the number of these young people engaging with education, employment or training.</p> <p><u>Bromley Community Engagement Forum</u> – Ian Smith confirmed that a Stop and Search Survey had been conducted on both campuses of Bromley College of Further and Higher Education in January 2013, and that the College had expressed interest in further work being undertaken later in the year. A Bromley Youth Conference would be held in late March 2013 to look at issues including Stop and Search, cyber bullying and mutual respect and all partners were invited to attend. A Special Schools Youth Conference had been held at the Great Hall, Bromley Civic Centre on 12<sup>th</sup> February 2013, giving children and young people with special educational needs and disabilities the opportunity to meet with a range of partner agencies and participate in activities. As part of this event, representatives of the Glades Shopping Centre had promoted their lanyard scheme which had been developed to support children and young people with special educational needs and disabilities to use the centre independently and safely. A workshop of Safer Neighbourhood Panels had been held on 28<sup>th</sup> February 2013 to look at how the local policing model would work. A public meeting of the Bromley Community Engagement Forum had been held on Wednesday 20<sup>th</sup> March 2013 and had considered a range of issues including winter health and a partnership update.</p> <p><u>Arson Sub Group</u> – Andy Holcombe reported that the number of deliberate fires in the Borough had fallen dramatically and that it was expected that the number of deliberate fires would be approximately 220 by the end of the year, a reduction of over 1000 deliberate fires per year since 2009/10. A fire was currently being tackled at a waste site in Orpington and was likely to continue to burn for a week. Local residents were being advised to be cautious in case of air pollution.</p> <p><u>Borough Resilience Forum</u> – The Emergency Planning Manager reported that a review was currently being undertaken of multi-agency contacts for future emergency communications. Work was also ongoing to revise the Borough Risk Register which should be</p>	<p><b>All Partners</b></p>



<p>completed later this year. The Sub Regional Resilience Forum (SRRF) had drafted a business plan for 2013/14 which would provide a degree of uniformity for all London Councils. Included in this was the adoption of certain new practices relating to the NHS changes, where all major emergencies would be managed centrally. Workshops would be organised around key local issues based on the business plan, as well as updating existing arrangements associated with emergencies from Spring 2013.</p> <p><u>Easter and Summer Divert Activities</u> The Head of Youth Support Services confirmed that an Easter Programme of diversionary activities would take place from 2<sup>nd</sup> April to 14<sup>th</sup> April 2013 in Penge and Anerley, Biggin Hill, Cray Valley East and West and Mottingham wards and partners were encouraged to get involved. A Summer Programme of diversionary activities would take place on 27<sup>th</sup> July to 1<sup>st</sup> September 2013 in parks across the Borough. This would build on the 2012 programme and would include increased involvement of the voluntary sector, more use of volunteers and a broader range of activities to meet the needs of a wider age range and children and young people with special educational needs or disabilities.</p> <p><u>Bromley Mentoring Service</u> – The Head of Youth Support Services reported that there were currently 30 Mentors within the Service. Of these nine were matched with young people within the Youth Offending Team, and there was a focus on supporting these young people to engage with education, employment and training. An application had been made to the Mayor’s Office for Policing and Crime to support the Mentoring Service for 2013/14.</p> <p><u>MOPAC Bid</u> – The Assistant Director: Public Protection and Safety confirmed that a total of 11 bids had been submitted to the Mayor’s Office for Policing and Crime for 2013/14 grant funding. Each bid was linked to local and London priorities and sought part-funding for a number of key initiatives including work to tackle Anti-Social Behaviour and domestic abuse, Safer Bromley Van, Junior Citizen Scheme and the Mentoring Programme. The results of the bidding process would be announced in mid-April 2013.</p> <p><u>Tackling Troubled Families Programme</u> –The Head of Youth Support Services reported that work continued to develop the Tackling Troubled Families Programme which provided targeted support to those families within the Borough who faced complex issues, such as worklessness and Anti-Social Behaviour. Family Support Practitioners were currently being recruited and would work to support families in a holistic way.</p> <p><u>Gangs</u> –The Head of Youth Support Services confirmed that of the eight recommendations that had come out of work undertaken around tackling the issue of Gangs in the Borough, four recommendations had already been implemented with the remaining recommendations</p>	<p><b>All Partners</b></p>
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	<p>to be addressed following the first meeting of the Focus Group on 9<sup>th</sup> May 2013. The Police Gangs unit had now been established and was working to build relationships across a number of key partners. Ten gang members had been identified as living within or close to the Borough, and the Deputy Borough Commander confirmed that Bromley had successfully applied for a gang injunction which would restrict the activity and associations of a named individual. Lulu Pearce noted concerns the Somali community in the Borough had regarding gangs and would liaise with the Anti-Social Behaviour Coordinator following the meeting.</p> <p><u>LFB Budgets</u> – James Cleverly advised members of the Partnership that the London Fire and Emergency Planning Authority was currently consulting on its draft Fifth London Safety Plan. Downham Fire Station, which served parts of the Borough was currently proposed for closure, however there were also proposals to rebuild Orpington Fire Station to modernise the facilities and accommodate an additional fire appliance which would support better attendance times across the Borough. It had been agreed that the high volume pump would remain at Beckenham Fire Station. All partners were invited to contribute to the consultation and to attend the joint public meeting for the London Boroughs of Bexley, Bromley and Croydon at 7.00pm on Thursday 23<sup>rd</sup> May at Bromley Central Library. An update on the Fifth London Safety Plan would be provided to the meeting of the Safer Bromley Partnership on 19<sup>th</sup> September 2013.</p> <p><b>It was AGREED the update be noted.</b></p>	<p><b>LP/PS</b></p> <p><b>All Partners</b></p>
<p><b>10</b></p>	<p><b>COMMUNICATIONS UPDATE</b></p> <p>The LBB Communications Officer reported that communications leads from across the Partnership were currently developing a joint communications plan which would include use of social media. Work was ongoing to establish a Facebook page and Twitter feed for the Partnership which would link with more detailed information about the Partnership on the Bromley Knowledge website.</p> <p>The March issue of the Safer Bromley News had now been published and was available on the below link:</p> <p><a href="http://www.bromley.gov.uk/download/downloads/id/1618/saferbromley_news_spring_2013">http://www.bromley.gov.uk/download/downloads/id/1618/saferbromley_news_spring_2013</a></p> <p>A further issue was also planned to publicise the success of the Safer Bromley Awards 2013 event. This issue would be delivered door-to-door in the Borough alongside the Waste Newsletter and would include ‘good news’ stories on the reduction in crime across the Borough as well as provide crime prevention advice. Partners were encouraged to submit their stories for inclusion in future editions of the Safer Bromley News.</p> <p>Councillor Reg Adams highlighted the need to raise public awareness</p>	<p><b>Action</b></p> <p><b>All Partners</b></p> <p><b>SC</b></p>

	<p>of e-crime, which included issues such as internet scams and cyber bullying. In considering such scams, Ian Smith queried whether banks could monitor unusual cheque activity for more vulnerable customers. It was noted that registering with the Telephone, Mail and Fax preference services could be useful in deterring scammers and should be publicised in the Safer Bromley News.</p> <p>Paula Morrison expressed concern at websites that encouraged young people in self-harming activities and asked that guidance on this issue be included in a future edition of the Safer Bromley News, including links to helpful websites.</p> <p><b>It was AGREED the update be noted.</b></p>	<p><b>CD</b></p> <p><b>SC</b></p>
<b>11</b>	<b>INFORMATION ITEMS</b>	<b>Action</b>
	(a) The Borough Commander's Update for March 2013 had been circulated for information.	
<b>12</b>	<b>ANY OTHER BUSINESS</b>	<b>Action</b>
	<p>The Chairman advised the Partnership that the Safer Bromley Awards 2013 event had been extremely successful and thanked all partners for their contribution to the awards. The Chairman also thanked Ward Security on behalf of the Partnership for continuing to sponsor the awards.</p> <p>Louis Bell, London Community Payback, requested that partners provide their suggestions to him for community service projects that could be established across the Borough.</p>	<b>All Partners</b>
<b>13</b>	<b>DATE AND TIME OF NEXT MEETING</b>	<b>Action</b>
	<p>All meetings start at 10.00am unless otherwise notified.</p> <p>Thursday 27<sup>th</sup> June 2013  Thursday 19<sup>th</sup> September 2013  Thursday 5<sup>th</sup> December 2013  Thursday 13<sup>th</sup> March 2014</p>	

The Meeting ended at 12.00 pm

Chairman

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<b>Meeting:</b>	<b>Safer Bromley Partnership Strategic Group</b>
<b>Date:</b>	<b>27<sup>th</sup> June 2013</b>
<b>Subject:</b>	<b>Performance Review 2012/2013 (Quarter 4)</b>
<b>Author:</b>	<b>Pratheepan Jeyapragasam, Crime Analyst</b> pratheepan.jeyapragasam@bromley.gov.uk

## **1 SUMMARY**

1.1 This report is presented in order to update the Safer Bromley Partnership on the performance achieved against the targets set in the last year Community Safety plan 2012/13. The report provides the latest performance monitoring data to 31<sup>st</sup> March 2013 (Quarter 4).

## **2 RECOMMENDATION**

2.1 The Strategic Group is asked to:

- Note and comment on the performance information contained within the report.

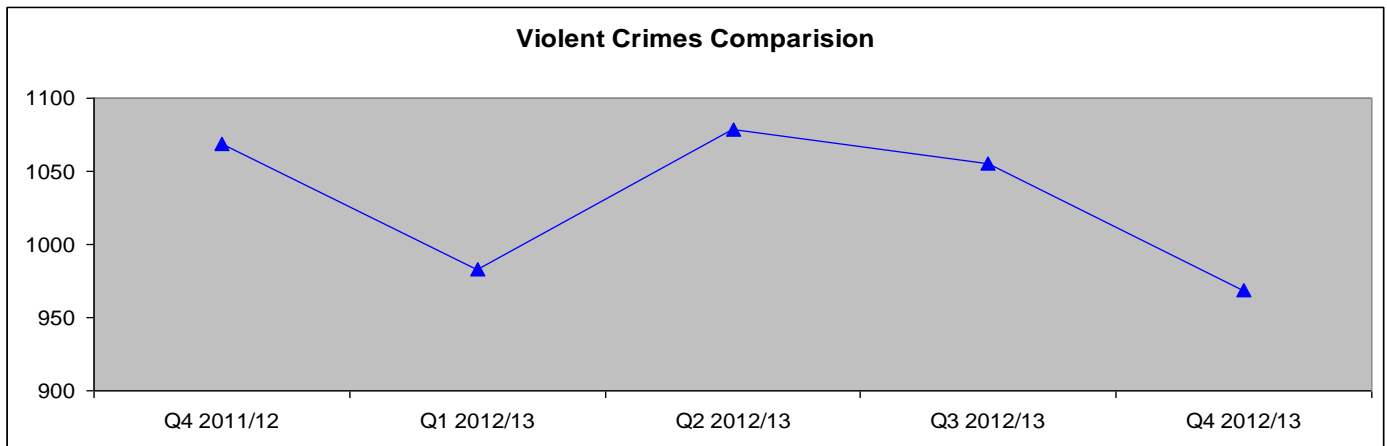
## **3 BACKGROUND INFORMATION**

3.1 This report provides an update of performance at the end of Quarter 4 in the delivery year 2012/2013. The performance picture across the range of Partnership activity continues to be healthy.

3.2 A summary of the “portfolio” of offences and Anti Social Behaviour that are included within these overarching targets is provided at Appendix 1. Reporting on individual crime types and detail of individual operations will only be made as a routine if achievement against set targets is not being made or, in some cases, where the measurable rates of individual offences or types of offending are significantly different from expected trends and predicted patterns etc. The management of these operational level issues will be dealt with outside of the Strategic Group at the combined Police/Partnership Tactical Tasking and Coordination Group chaired by the Borough Police Superintendent.

### ***Performance Indicator 1- Reduction in Numbers of Violent Crimes within Bromley***

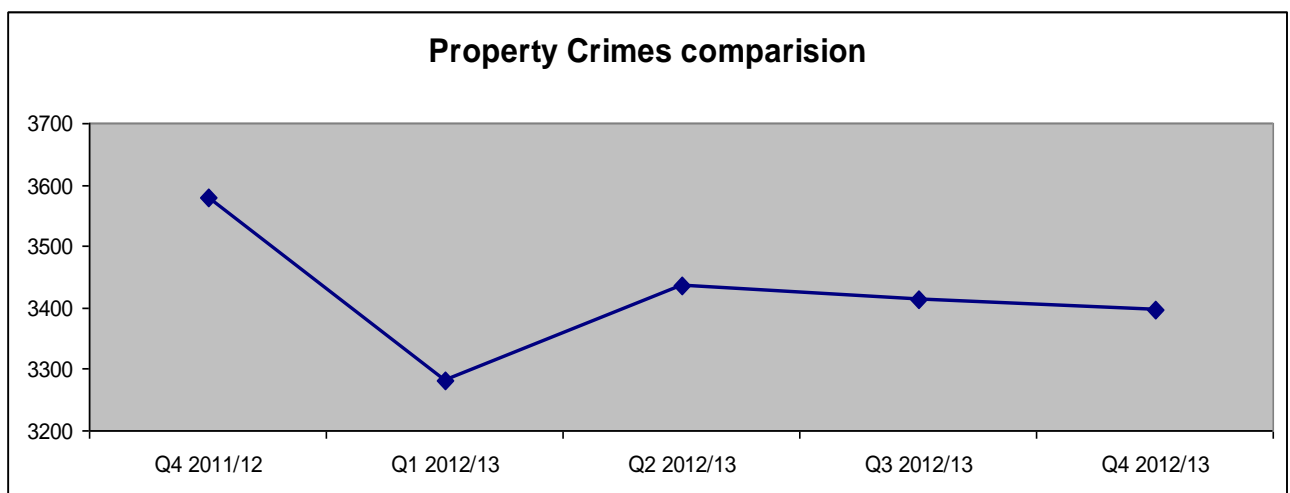
3.3 Offences related to Violent Crimes represent 20% of the Total Notifiable Offences in the period of Quarter 4 this year. The chart overleaf provides more detail.



3.4 During the period January to March 2013 there were 969 Total Violent Offences reported to the Police. This represented a reduction of 100(↓ 9%) offences compared with the same period previous year this includes a reduction of 16 Assault with Injury offences and 68 Harassment offences.

### **Performance Indicator 2- Reduction in Numbers of Property Crimes within Bromley**

3.5 Total offences to property Crimes represent 69% of the Total Notifiable Offences in the period of Quarter 4 this year.

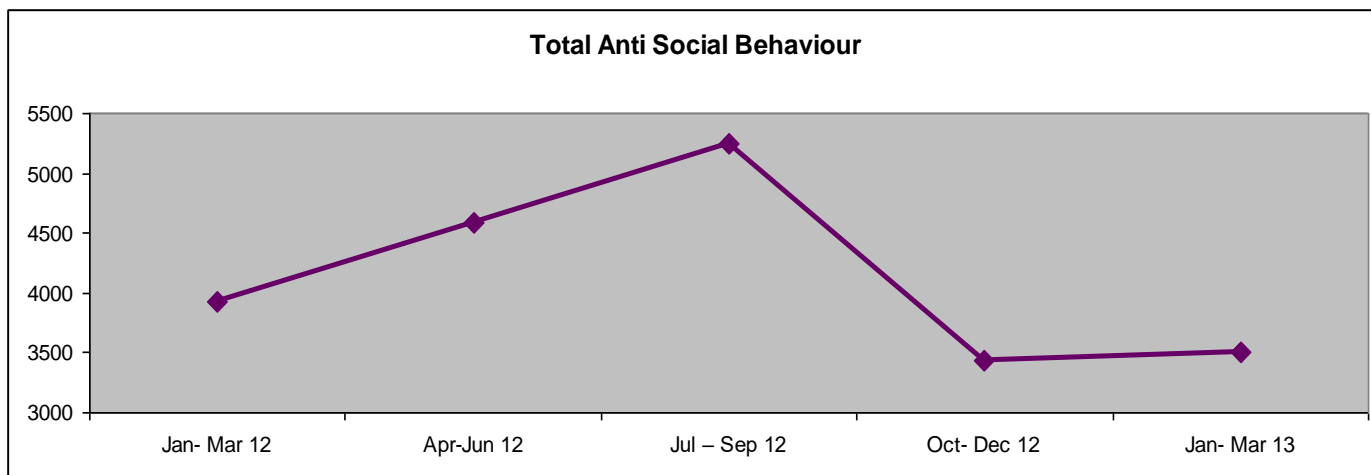


3.6 During the January to March 2013 period of there were 3398 Total Property related Offences reported to the Police, this represented a reduction of 182 (↓5%) offences compared with the same period previous year.

3.7 During this reporting period, the Borough had experienced 882 Burglaries, 132 Robberies, 1891 Theft & Handling and 882 Criminal Damages. Whilst the reduction in levels of overall property crime are positive, it should be noted that, compared with the same period in the previous year, Burglaries were decreased by 15% (161 offences). In relation to Robberies,

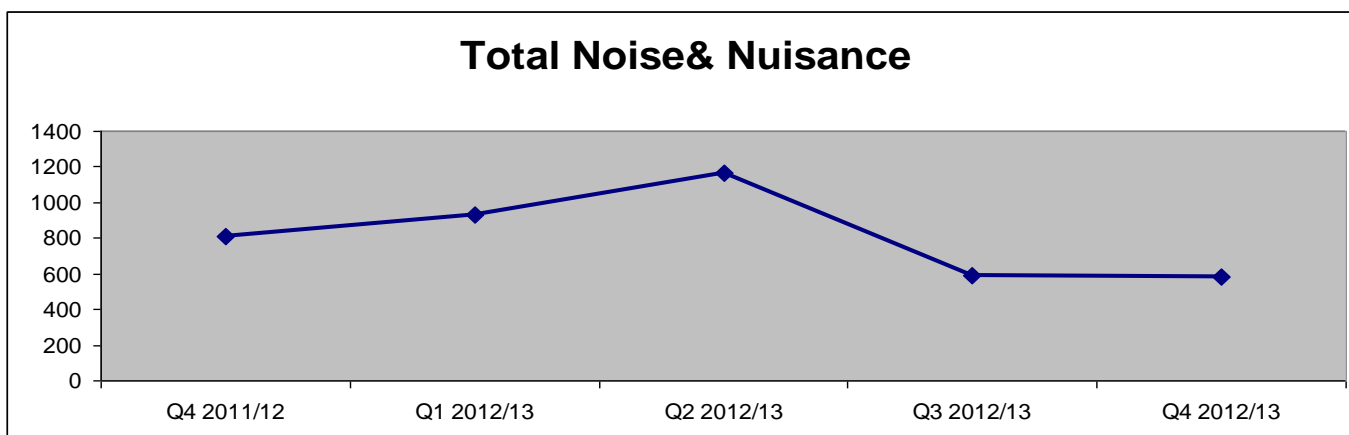
and Criminal Damage, all these offences are decreased. They were decreased by 10% (15 offences) and 18% (111 offences) respectively but there were 6% (105 offences) increased identified in relation to Theft & Handling.

### Performance Indicator 3 Reduction in Levels of Recorded Anti Social Behaviour

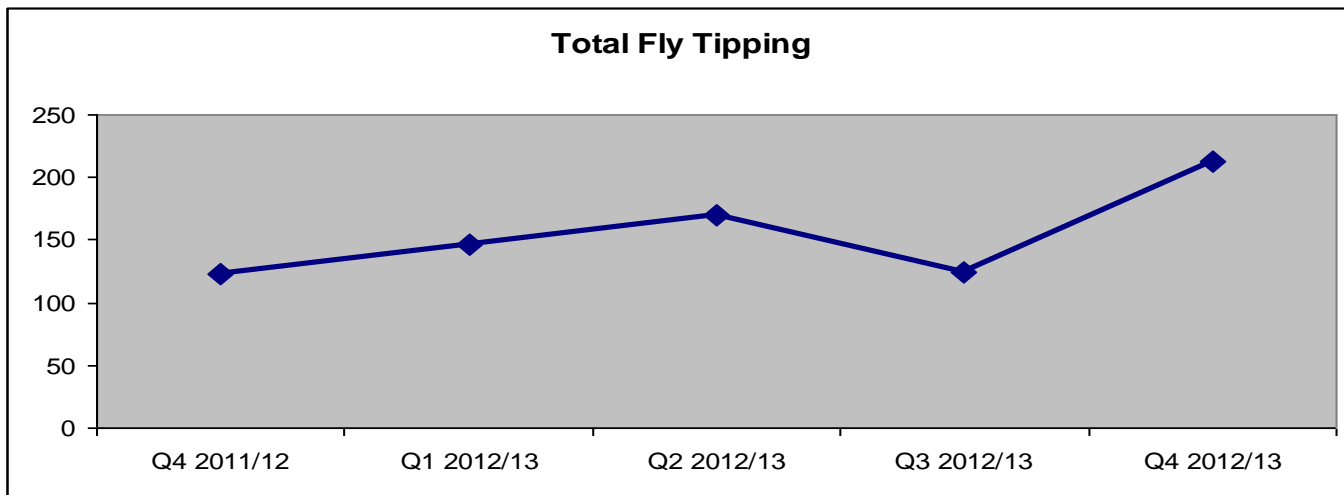


	Jan- Mar 12	Apr- Jun 12	Jul – Sep 12	Oct- Dec 12	Jan- Mar 13
Noise & Nuisance	809	931	1162	589	579
Graffiti	581	1108	787	530	539
Fly Tipping Investigation	123	146	170	124	213
ASB to Council	134	108	126	81	85
ASB to Police	2276	2291	2999	2116	2084
<b>Total ABS</b>	<b>3923</b>	<b>4584</b>	<b>5244</b>	<b>3440</b>	<b>3500</b>

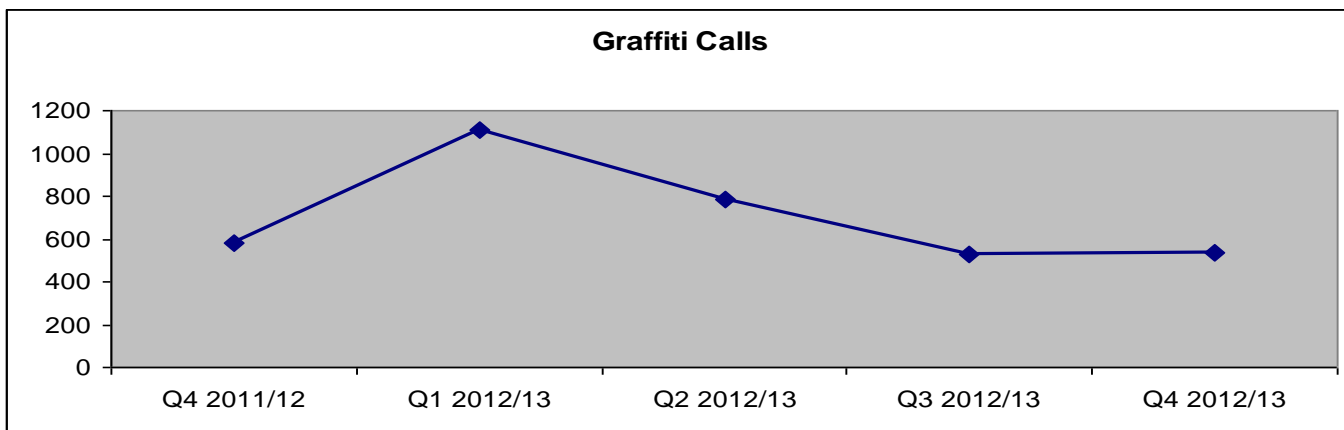
3.8 During the reporting period, the Borough has experienced a reduction of 432 (11%) incidents of ASB reported when compared with the same period last year.



3.9 As can be seen from the figure above, during the reporting period (January to March 2013 ), the Borough has experienced a reduction of 230 (28%) incidents of Noise and Nuisance ASB reported when compared with the same period last year.

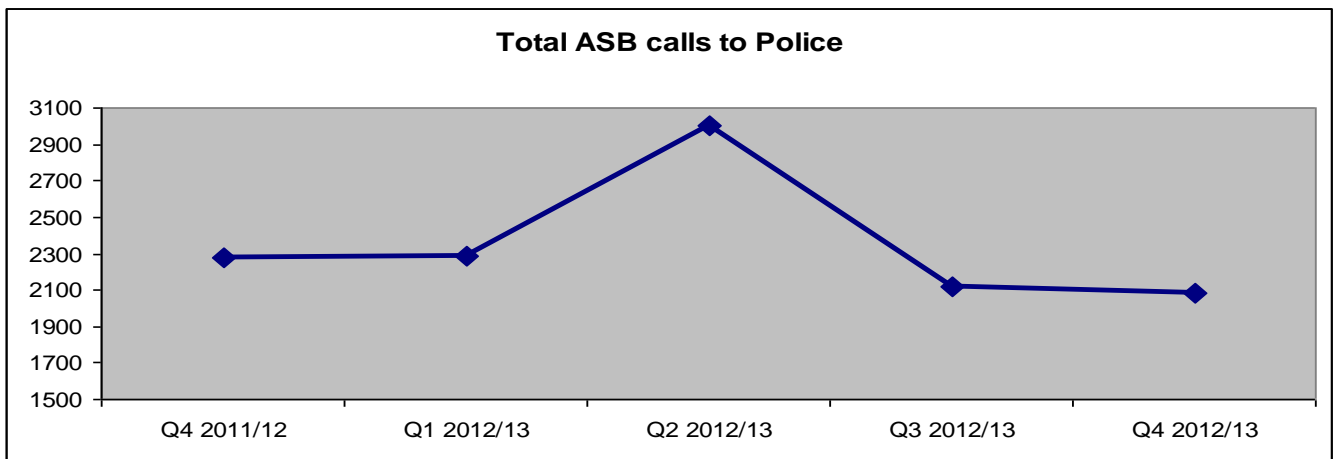


3.10 As can be seen from the figure above, during the reporting period, the Borough has experienced an increase of 90 incidents of Fly Tipping ASB reported when compared with the same period last year.

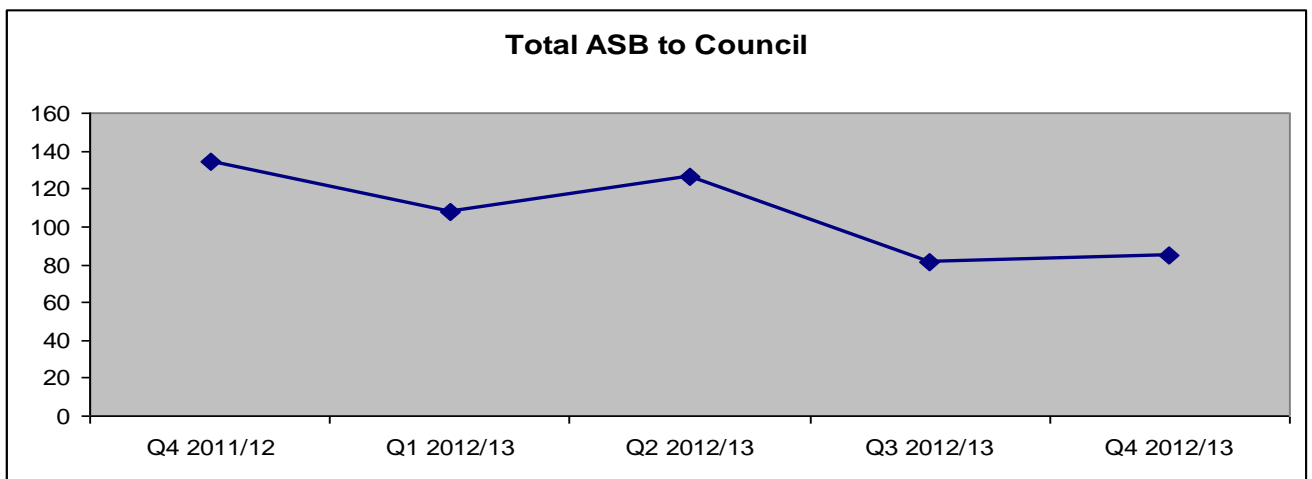


3.11 As can be seen from the figure above, during the reporting period, the Borough has experienced a reduction of 42 incidents of Graffiti ASB reported when compared with the same period last year.





3.12 During this reporting period it is noted that there was a reduction of 192 incidents reported to police regarding ASB compared with the same period last year.



3.13 During January to March 2013 the Borough has experienced a reduction of 49 incidents of ASB reported when compared with the same period last year.

**Performance Indicator 4 Increased Confidence in the Fact that Bromley is a Safe Place**

3.14 In relation to this performance indicator, (Question 74AB :) ***“To what extent do you agree that the police and local council are dealing with the ASB and crime issues that matter in this area”*** is no longer published by the Met police. A new question will need to be identified and options are discussed in the paper on 2013/14 targets.

## APPENDIX 1

### Performance Indicator Portfolios:

<b>Violence Portfolio</b>	
<b>Offences</b>	<b>Supporting Measures</b>
Violence with Injury	Domestic Violence
Common Assault	Domestic Violence Sanction Detection Rate
Harassment	Domestic Violence Arrest Rate
Threats/ Conspiracy to Kill	Serious Youth Violence
Blackmail	Knife Enabled Crime
Kidnapping/ False Imprisonment	Knife Enabled Crime Sanctioned Det. Rate
	Gun Crime
	Gun Crime Sanctioned Det. Rate
	Most Serious Violence
	Most Serious Violence Sanctioned Det. Rate

<b>Property Portfolio</b>
<b>Offences:</b>
Personal Robbery
Commercial Robbery
Total Robbery
Residential Burglary
Non-Residential Burglary
Theft/Taking Motor Vehicles
Theft From Motor Vehicles
Theft From Shops
Theft From Person
Theft of Pedal Cycles
Other Theft
Criminal Damage

<b>Anti Social Behaviour Portfolio</b>
<b>ASB:</b>
Noise & Nuisance
ASB to Council
Fly Tipping
ASB to Police
Graffiti

<b>Meeting:</b>	<b>Safer Bromley Partnership Strategic Group</b>
<b>Date:</b>	<b>27<sup>th</sup> June 2012</b>
<b>Subject:</b>	<b>Annual Performance Review 2012/2013 &amp; target for 2013/2014</b>
<b>Author:</b>	<b>Pratheepan Jeyapragasam, Crime Analyst</b> pratheepan.jeyapragasam@bromley.gov.uk

**1 SUMMARY**

1.1 This report is presented in order to update the Safer Bromley Partnership on the performance achieved against the targets set in the Safer Bromley Partnership Strategic Group June 2012 and also this report outlines proposals for a streamlined performance monitoring regime for the year 2013/2014. Having considered a report relating to performance in 2012/2013, the Partnership is asked to agree the performance measurement targets proposed for 2013/2014.

**2 RECOMMENDATION**

2.1 The Strategic Group is asked to

- Note the performance information contained within the report.
- Note issues experienced within the last year performance monitoring regime and endorse the targets that the performance monitoring regime for 2013/2014 focuses on delivery of four key performance issues.

*Performance Indicator 1* Reduction in number of violent crimes within Bromley

*Performance Indicator 2* Reduction in number of property crimes within Bromley

*Performance Indicator 3* Reduction in levels of recorded Anti Social Behaviour

*Performance Indicator 4* Increased confidence in the fact that Bromley is a safe place

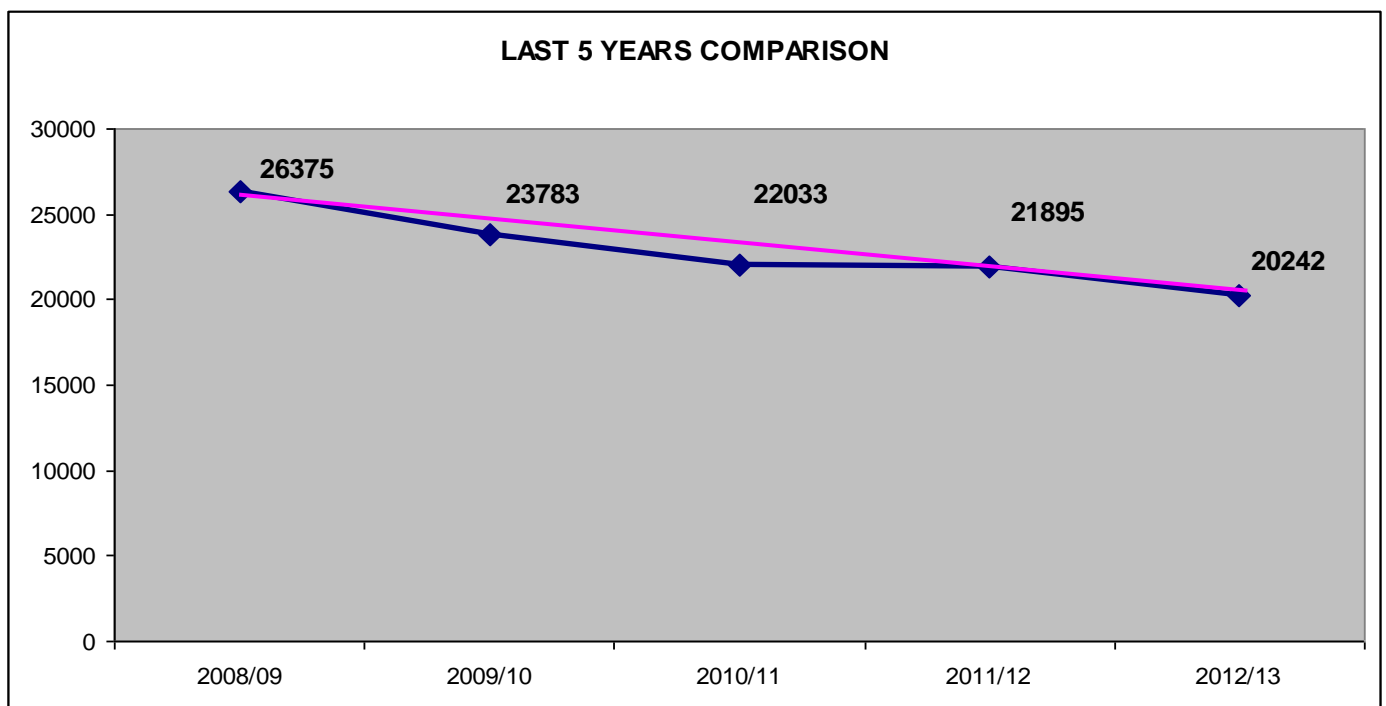
- Discuss and agree a proposed way forward in the measurement of public confidence and reassurance regarding feelings of safety. (see 3.10)

## 3 BACKGROUND INFORMATION

3.1 This report provides an update of performance at the end of the year 2012/13. The performance picture across the range of Partnership activity continues to be healthy with the majority of targets being set for 2012/13.

### Performance Review 2012/2013

3.2 Significant progress has been made in relation to reducing crime and disorder in Bromley. This is reflected not only in the previous year's performance figures but also over the previous five years. The following charts provide an indication of the trends in crime in Bromley over the past five years.



3.3 In the year 2012/13, there were 20,242 total number of offences reported in the Borough, this represented a reduction of 1'653(↓ 8%) offences compared with previous year 2011/12

### Performance Indicator 1- Reduction in numbers of Violent crimes within Bromley

**3.4** The target for this Performance indicator for the year 2012/13 was a reduction in numbers of violent crimes within Bromley by 2%. During the year 2012/13 there were 4,101 Total Violent Offences reported to the Police, this represented a reduction of 472(↓ 10%) offences compared with the previous year 2011/12.

### **Performance Indicator 2- Reduction in numbers of Property Crimes within Bromley**

**3.5** The target for this Performance indicator for the year 2012/13 was reduction in numbers of property crimes within Bromley by 2%. During the year 2012/13 there were 13,524 Total Property Offences reported to the Police, this represented a reduction of 887(↓ 6%) offences compared with the previous year 2011/12.

### **Performance Indicator 3 -Reduction in levels of recorded Anti Social Behaviour**

**3.6** The target for this Performance indicator for the year 2012/13 was reduction in levels of recorded Anti Social Behaviour within Bromley by 10%. During the year 2012/13 there was 16,768 Total incidents/calls reported to the Police and Bromley Council in relation to Anti Social Behaviour, this represented a reduction of 3,359(↓17%) incidents compared with the previous year 2011/12.

### **Performance Indicator4 -Increased confidence in the fact that Bromley is a safe place**

**3.7** The target for this performance indicator for the year 2012/13 was to maintain public confidence in the fact that Bromley is a safe place by 55%. The question used to measure this performance was: "To what extent do you agree that the police and local council are dealing with the ASB and crime issues that matter in this area?". The Police public satisfaction surveys have stopped publishing this question from July 2012 consequently we are unable to measure this target as from July 2012. (see 3.10 for new targets)

## **Proposal for Performance Management Targets 2013/2014**

**3.8** For the period 2013/2014, it is proposed that the Partnership set a relatively modest reduction target in relation to violent offences (proposed reduction target is 2%) and Property Offences (proposed reduction target is 2%).

**3.9** In relation to Anti-Social Behaviour and performance targets, at a local level, it is noted that in Bromley, there was a 17% reduction in 2012/13 compared with the previous year 2011/12. Therefore, it is proposed that the target for Anti Social Behaviour in year 2013/14 will be a 10% reduction. This will help the Partnership to measure levels of Anti-Social Behaviour and ensure continued progress in making Bromley a safer borough.

**3.10** Finally, in terms of setting a target for public confidence and feeling safe, it is acknowledged that, in the past, the Partnership have relied on the question asked by the Metropolitan Police Service public survey in relation to measuring this target. The question

was used was: "To what extent do you agree that the police and local council are dealing with the ASB and crime issues that matter in this area?". This question is not published by the Metropolitan Police public survey any longer, since July 2012), in addition, currently there are no resources available to gather this information. As such, it is proposed that the Partnership rely on the questions outlined below from the Metropolitan Police Service public survey in order to measure confidence in the fact that Bromley is a safe place for the year 2013/14.

**3.11** It is proposed that we use both of the following questions:-

1. Q13: To what extent are you worried about crime in the area?

It is proposed to the Partnership that the Public Confidence target for this question will be set as 27% for 2013/14.

2. Q15: To what extent are you worried about ASB in the area?

It is proposed to the Partnership that the Public Confidence target for this question will be set as 19% for 2013/14.

## Arson Reduction Strategy Bromley Borough 2013/14

### **Incident Response:**

Fire Incidents that are attended by the London Fire Brigade within Bromley that are classified as being of a deliberate nature, will generate the following actions:

The **LFB Officer in charge** will fully investigate the circumstances of the fire and determine the details surrounding the event. If necessary the specialist Fire Investigation team will be utilised to ensure information accuracy.

Once it has been determined the fire is deliberate, an electronic form will be generated. This is called the: e-fit: **Notification of deliberate/Fatal fire report**. This form is automatically sent by the LFB to the Police for their further investigation.

Simultaneously the e-fit is also sent to the **LFB Community Safety Liaison Officer ( LFB CSLO)**. They will review all incidents and analyse the data for a number of factors such as: Ward Area/Incident type/Frequency/Possible Partner involvement and Tasking.

When it is apparent support is required from a Borough Partner the **LFB CSLO** will contact the Ward Council Community Safety Officer . They will liaise with the necessary partner and ensure a robust follow up is conducted.

Where there is a serious incident that requires immediate Police action, the **LFB CSLO** will also liaise with the Inspector responsible for that area. In Bromley the area is divided: North West/North East/South West/South East.

### **Quality Assurance and review:**

On a quarterly basis the **LFB CSLO** will Chair an Arson Sub Group meeting. Here the previous actions agreed by the partners will be reviewed and Incident data analysed. An Action Plan will be agreed identifying partners, to address any issues or to confirm tasks.

## Pro Active Systems to prevent Deliberate Fires:

### Visual Audits:

The Boroughs 5 front line Fire Engines will conduct a total of 120 visits a quarter. These visits will be planned by the **LFB CSLO** following a review of deliberate fire data. Each visit will focus on areas with increased arson activity for a rolling 12 month period. Here the Fire Engine officer will identify possible arson targets, record the area of concern, and forward information to the Council Report it site.

### JFIS:

The Juvenile Fire setters Intervention Scheme in Bexley works with all young people up to the age of 18 years who have demonstrated any type of fire play or fire setting behaviour; from curiosity fire-play in younger children to deliberate fire setting and arson in older teenagers.

Trained JFIS advisors work in pairs with the young people to re-address the fire setting behaviour through identifying its cause, looking at the consequences of such actions and providing fire safety education and advice to both the child and their parents/guardians

### LIFE (Local Fire Intervention Education) Initiative:

The LFB within Bromley can provide LIFE courses to support the Borough council if funding is agreed. Each course will cater for 16 young adults and each course is specifically designed to stop these young adults from engaging in Anti Social Behaviour, of which Arson plays a major role.

### Impact Factor:

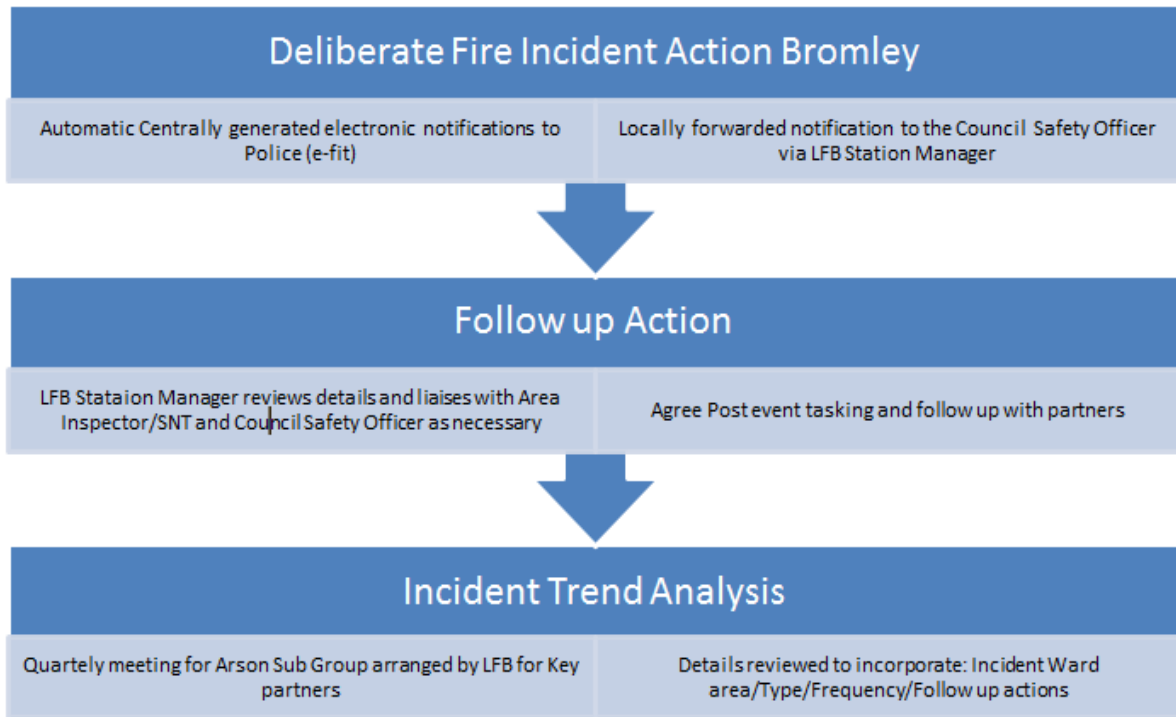
The LFB within Bromley can provide Impact Factor days in Secondary Schools to support the Borough council if funding is agreed . These days will focus on year 8 and year 9 and will deliver to all pupils in the chosen year group. Again these days are specifically designed to stop youths engaging in Anti Social Behaviour, of which Arson plays a major role.



## Partners within the Arson Sub Group:

Graham Elder	Station Manager LFB CSLO	Graham.elder@london-fire.gov.uk	0208 555 1200 ex 21921 Mob: 07919290949
Paul Power	Met Police South West Inspector	Paul.Power@met.pnn.police.uk	
Ian Brown	Met Police North North West Inspector	Ian.Brown@met.pnn.police.uk	
Darren Murphy	Met Police North North East Inspector	Darren.Murphy@met.pnn.police.uk	
Nick McLaughlin	Met Police South East Inspector	Nick.McLaughlin@met.pnn.police.uk	
Sue McVicker	Bromley Community Safety Officer	Sue.McVicker@bromley.gov.uk	Mob:07958745613
Peter Warne	Bromley Community Safety Officer	peter.warne@bromley.gov.uk	Mob:07951071259
Amanda Davis	Bromley Community Safety Officer	Amanda.Davis@bromley.gov.uk	Mob:07951071258

# Bromley Arson Reduction Strategy Flow Chart





## Disability Hate Crime Project Briefing

### Background and project outcomes:

This project has been established by Community Links Bromley in partnership with Metropolitan Police, to tackle the issues of disability hate crime within the borough. It is estimated that disability hate crimes affect approximately two thirds of disabled people. The aims of the project are:

- Work with the Metropolitan Police to up-skill member of the force in recognising and responding appropriately to disability hate crimes
- Raising awareness across the public sector and voluntary and community sector on what a disability hate crime is and the role that people can play both at the preventative stage, as well as responding in sensitive and appropriate ways when hate crimes do occur
- Educating disabled people as to their rights when disability hate crimes occur
- Working with schools to raise awareness of disability hate crime

### Project group:

The project is working with organisations in Bromley whose support disabled people and this includes;

- Bromley Mencap
- Burgess Autistic trust
- Carers Bromley
- Disability Voice Bromley
- Experts by Experience
- Magpie Dance
- Advocacy for All
- Kent Association for the Blind
- Bromley Chain

### Project activities:

A number of open meetings have been held for organisations working with disabled people to attend. The early meetings focused on sharing experiences of victims of disability hate crime and defining appropriate project interventions.

From these meetings five key areas of activity were outlined and a number of sub groups were established to take forward the work areas.

1. **Campaign Literature** – a leaflet has been produced detailing information about disability hate crime on a national and local level, the work the project will encompass (including those listed below) and what individuals can do to help prevent such crimes. This will be disseminated in public places around the borough including schools
2. **Interactive Performance Piece** – developed by Magpie Dance and Advocacy for All, this piece will address the issues in an interactive way, inviting engagement and participation from audience members and will be performed by individuals with disabilities. This performance piece will be used in the conference and the police training, and will be recorded so it can be used in a variety of settings in the future
3. **Conference** – to take place on 17<sup>th</sup> July 2013 at the Churchill Theatre, with a variety of workshops facilitated by CLB and members of the project group
4. **Police Training** – interactive intense training sessions for the safer neighbourhood teams, safer transport teams and school liaison officers will be delivered to highlight the issues of disability hate crimes within the borough, and how the police should go about dealing with it
5. **Individual Organisation Interventions** – CLB will support organisations to do small pieces of work with the disabled people who they work with to better understand what a hate crime and what they should do if they feel they have been a victim

**Alison Navarro**  
Head of Community Investment  
**Community Links Bromley**

**Direct Line:** 0208 315 1915  
**Days:** Mon-Fri 9.00am - 5.00pm  
**Email:** [alisonn@communitylinksbromley.org.uk](mailto:alisonn@communitylinksbromley.org.uk)

**Fax:** 020 8315 1924  
**Address:** Community House, South Street, Bromley BR1 1RH  
**Web:** [www.communitylinksbromley.org.uk](http://www.communitylinksbromley.org.uk)

Registered office: as above  
Company registered in England number 3020127. Registered charity number 1045255



## Bromley Community Engagement Forum

PO Box 34 Beckenham Kent BR3 4ZN Telephone/Fax: 020 8658 7168

E-mail: [info@bcef.org.uk](mailto:info@bcef.org.uk) Website: [www.bcef.org.uk](http://www.bcef.org.uk)

Company Limited by Guarantee Number 7070498 Registered Charity Number 1133450



### MINUTES OF A PUBLIC MEETING HELD ON MONDAY 20 MAY 2013 - BROMLEY FOOTBALL CLUB

#### 80 in attendance

#### **BCEF MEMBERS PRESENT (SNP = Safer Neighbourhood Panel)**

Brenda Thompson (representing BCEF Chairman + Cray Valley East SNP)

Mahmood (BCEF Executive + Muslim Community)

Alf Kennedy (BCEF Executive + Cray Valley West SNP + Neighbourhood Watch)

Michael Lever (Honorary Member + LBBRF)

Graham Pyefinch (Shortlands SNP)

Bob Mills (Chelsfield & Pratts Bottom SNP)

Roger Taylor (Hon Member & Penge East Community Association)

Derek Marrable (Petts Wood SNP)

Danielle Gordon (Bromley Youth Support Programme)

Julian Melfi (Copers Cope SNP)

Jenny Coleman (Penge & Cator SNP)

Val Harrison (Kelsey & Eden Park SNP)

Joe Kerr (Darwin SNP)

Julian Bennington (Biggin Hill SNP)

Linda Evans (Bromley Town SNP)

Barbara Jarvis (Hayes & Coney Hall SNP)

Laurie Bell (Mottingham & Chislehurst North SNP)

Nell Riehl (Honorary Member)

Margaret Gubbins (Bromley Independent Custody Visitors Panel)

Samantha Popely (Victim Support)

James Ellis (Clock House SNP)

Ian Dent (Met Police Volunteers)

Roger Hewitt (Deaf Access)

Amanda Evans (BCEF Operations Manager)

#### **SAFER BROMLEY PARTNERSHIP STRATEGIC GROUP MEMBERS PRESENT:**

Rob Clarke, Probation

Charmaine Dennis, Affinity Sutton

Andrew Holcombe, Fire Borough Commander

Paula Morrison, Assistant Director, Public Health

Chief Inspector Carron Schusler, Police

Cllr Tim Stevens, Portfolio Holder Public Protection and Safety

**Also Present:** Rob Vale (Trading Standards), Joy Lever, Dave Witherspoon (Downe RA), Lorraine Leon, Elizabeth Tarrant, James Tillotsun, Catherine Bance, Dave Freeborn (Bromley Town SNP), Brian & Sheila Caplin (Biggin Hill NW), H. Armstrong, Bernard Waine (Beechwood RA), Marsha Berg (Copers Cope Area RA), Rosemary Turner (Keston NW), G. Williams, B. Tilsley, Derek Palmer, Sue Polydorou (Petts Wood SNP), A. Stevenson, Linda Kennedy, Terry & Jacqui Giles, Glen Jennison, Tom Sims, S. Harray, Glen Urquhart, Robin Telloch, Andrew Sears (BYC), Val Gillingham (Cudham RA), Val Bowley (Cudham RA), Peter Williams, Ivy Rumble, Maureen Byford, Derek Swatton, Jenny Ghiver, J. Lawrence, Tim Fisher, David Hewitt, Matt Medhurst (NW), David House, Georgina Streeter, Roger Parry, Marian Atkins, Lois Hyett, Lisbeth Edgar, Paul O'Brien, Alan Ingram, Inder Sharma, Tracy Skillern (CPCDT), P. Hogan, Zoe Thomas (Kings Hospital); G. Evans

**Members/Strategic Apologies for absence:** Ian Smith (BCEF Chairman), Terry Belcher (BCEF Exec & Bromley Healthwatch); John Bruce (BCEF Executive & Bickley SNP), Nigel Davies, Director of LBBs Environmental Services), Ray Bell (Street Pastors), Derek Marrable (Petts Wood SNP), Tony Isbitt (Plaistow & Sundridge SNP), Annabel Langley (Chislehurst SNP), Lulu Pearce (Community Advisory Group), Colin Maclean (Community Links Bromley), James Cleverly (Chairman of the London Fire & Emergency Planning Authority and Chairman of the London Resilience Forum), Neil Miller (Orpington SNP), Derek Holl (Bromley Common & Keston SNP), Geoff Newton (WW SNP)

1. **CHAIRMAN'S WELCOME AND INTRODUCTION:** Brenda Thompson deputised for Ian Smith for this meeting. Introduced the Safer Bromley Partnership members present and also drew attention to the information stands that were available both before and after the meeting: Victim Support, Trading Standards, Kings College info relating to the acquisition of the PRU). Brenda thanked Nell and Joy for giving up their time to man the registration desk.

Brenda thanked those who had sent in their advanced notification of questions and explained that there would also be an open QA session later in the meeting. Contact slips were available for any additional questions arising after the meeting or not taken due to constraints on time for any comments about the meeting and suggestions for future presentations etc. BCEF can also be contacted with any suggestions by emailing: [amanda.evans@bcef.org.uk](mailto:amanda.evans@bcef.org.uk).

2. **BROMLEY YOUTH COUNCIL – 2013-14 YOUTH MANIFESTO:** Education, Care and Health Services. Presented by Danie Gordon and Andrew Sears.

**What is Bromley Youth Council's Manifesto?** Bromley Youth Council (BYC) is a representative forum organised by Bromley Council that enables young residents of the Borough to have a voice in local decision making and encourages young people to take part in campaigns and projects to address the issues that affect them. Each year, working in collaboration with young people from local school councils, youth clubs and youth forums, BYC produces a Manifesto which identifies those important issues that matter to the young people and that they would like the BYC to address on their behalf in its work during the year ahead. In order to do this BYC hold an annual Manifesto event inviting young people across the borough to attend, to take part in workshops and to share views and opinions. At the end of the event all attendees vote for the top issues that they would like to form the focus of BYC's work programme. This year's event took place on March 12th. This Manifesto sets out the key priorities that have been identified at this year's Annual Manifesto Event and that the BYC has committed to address during 2013 – 14:

**Manifesto Priorities** - In its project and campaign work during 2013/14, the BYC has committed to focus on the following key issues:

**Mental Health** –Young People felt that they were not aware of the breadth of mental health issues facing young people and that they often made assumptions about issues such as anxiety, depression, stress etc; They felt there needed to be better information available about support services; some young people are reluctant to admit they have concerns as they are scared that people will judge them, make assumptions about them or treat them as ‘mad’. They want to challenge the myths and stigma about mental health

**Youth Activities** – Need to raise awareness of leisure activities available to young people across the borough which are free and those for which there is a small cost; raise awareness of Youth volunteering and development opportunities.

**Stay Safe** - raise awareness of personal safety on public transport. Would like to raise awareness of young people’s rights and responsibilities in relation to Stop and Search. Increase awareness of how to report crimes.

**Tuition Fees** – Confusion with tuition fees, how the system works and raise awareness of services offering support, advice and assistance. Also, challenge and campaign about the costs and current policy.

**What will happen now?** The priority issue for most young people attending the Manifesto Event was Mental Health and the BYC will make this the focus for its main campaign for 2013-14. The BYC will design a work plan to tackle the issues raised by young people and through this will raise awareness across services working with and on behalf of young people and will seek to address young people’s concerns. The BYC will also address the other priority areas by helping to raise awareness with those services with a lead or responsibility for these areas. BYC will work with other agencies to raise awareness of the issues young people identified as their priorities.

The BYC are keen to be involved in discussions and the shaping of services for young people and recognise that young people, professionals and services need to work together to achieve better outcomes for all. BYC members will represent young people and their views in discussions with services, the Local Authority and communities and advocate on issues identified as important to young people to help bring about positive change.

On 9th May 2013, BYC launched the 2013/14 Youth Manifesto and will publish its annual work plan and publicise progress in a mid-year progress report and an end of year review. Together with this Manifesto these documents will be made available on [www.bromley.gov.uk](http://www.bromley.gov.uk) or on request.

Youth Council Contact Officer: Danie Gordon, Youth Involvement Team Leader

Email: [Danie.Gordon@bromley.gov.uk](mailto:Danie.Gordon@bromley.gov.uk)

Contact for Bromley Youth Council: [BYC@bromley.gov.uk](mailto:BYC@bromley.gov.uk)

3. **OFFENDER MANAGEMENT IN THE COMMUNITY** – “Transforming Rehabilitation” presented by Robert Clarke - Assistant Chief Officer. Rob explained that the aim is to radically reform the structure of probation services by splitting purchasing and provider functions; making use of a wider range of competing providers from across the public, private and voluntary sectors; and applying payment-by-results to all providers within three years. For London Borough of Bromley there are 1400 offenders including serious sex offenders at any one time and work with 30,000 victims of crime a year. It costs £48,000 to keep just one person in prison.

**Reform Rationale:**

- Need to reduce reoffending rates
- Investment and new ways of working required to fund a rehabilitation requirement for all those sentenced to <12 months custody
- Greater flexibility to do what works
- Provide greater diversity of providers
- Market forces drive right behaviours if rewards are based on successful outcomes

**Key Changes - Public Probation- Approx 4,300 cases**

- New National Public Probation (& Wales)
- Completion of all court reports
- Initial risk assessments
- All MAPPA *registered* cases (community and licences)
- All Cases assessed as high risk of harm (community sentences & licences)
- Small number of public interest cases (to be defined)
- Responsibility for cases where risk of harm has escalated to ‘high’ in duration of CO or Licence
- Parole Assessments
- Breach and Recall decisions
- Victim Liaison Unit
- Approved Premises

**Key Changes - 21 Competed Package Area (CPA)**

London will be 1 CPA (approx 33,000 cases). Each CPA will include:

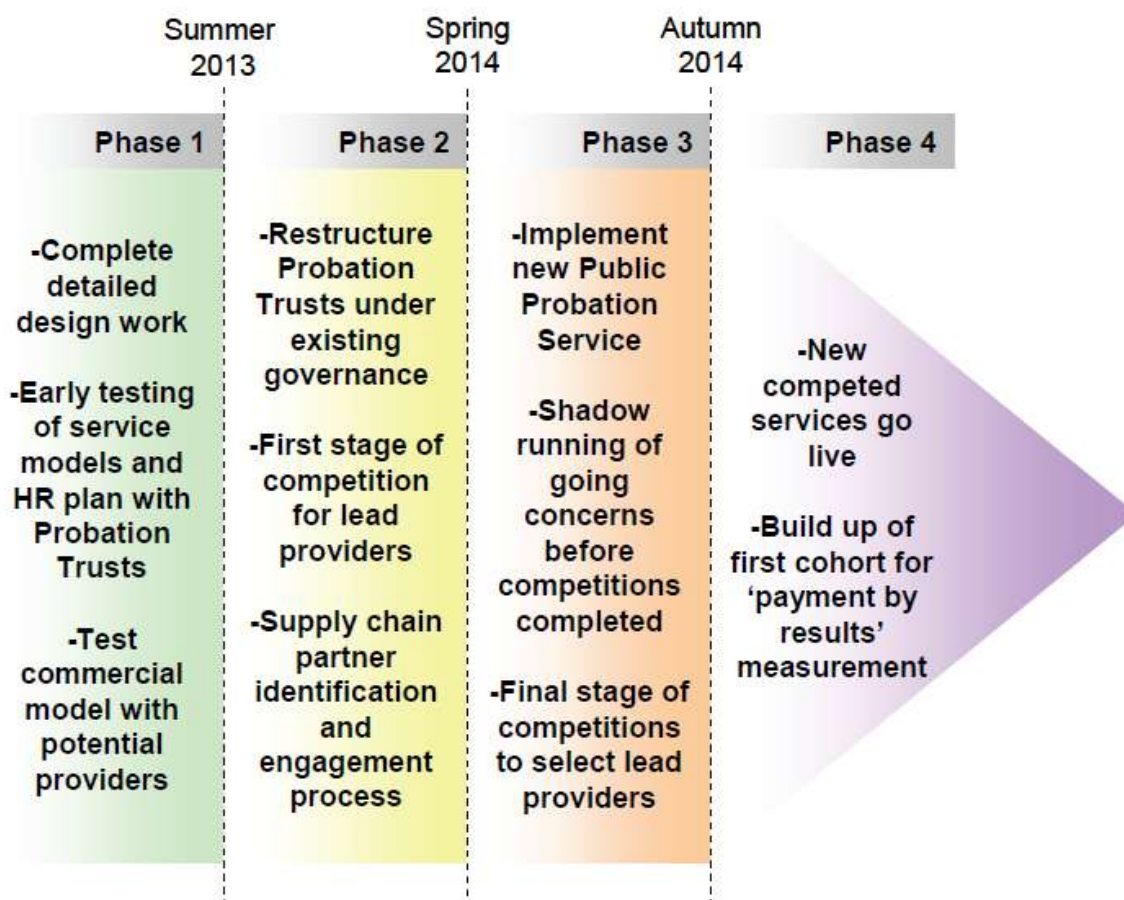
- o Management of all medium risk and low risk cases excl MAPPA both in community and custody
- o Prison resettlement contracts to enable ‘through the gate’ services.
- o All accredited programmes including domestic violence and sex offender programmes.
- o The management of ‘high risk of harm’ and MAPPA *eligible* cases while they are in custody

**Other Issues**

- Trusts can spin off into Mutuals and bid for CPAs as a sub *not a prime*. No guarantee of being successful.
- Prison Estate will be reconfigured to establish ‘resettlement prisons’ in local areas.
- Professional body will be established for Probation Officers but no guarantee new providers will subscribe to it.
- HMIP will oversee quality across whole provider network.
- Rehabilitation of Offender Bill will create new legislation re < 12 month licences and extended supervision periods for sentences up to 24 months custody



## Timeframes:



## QUESTIONS:

3(a) What measurements are taken to ensure the system is compliant? Rob explained that Her Majesty's Inspectorate of Probation and Prisons arrive unannounced and review cases. Payments in future models will be for results that can clearly demonstrate reduced re-offending.

3(b) What is the complaints procedure? This system is too new and Ministry of Justice/National Offender Management Service are still working on the detail.

3(c) A gentleman said that the Probation Service in Bromley is doing a good job, especially given reduced funding and thanked Rob for outlining the changes. *Received a round of applause.*

3(d) A gentleman said he was suspicious about the changes and about privatisation. He added that it was a pity the money could not be paid direct to Bromley as it would probably be managed more efficiently by the team, whereas this new procedure makes it less easy to manage.

3(e) When will the law change to allow parents of 17 year olds to be notified if their child is in custody. Rob explained that the probation service deal with 18 years old + and work with the entire family, also looking at offenders relationship within the family unit. Chief Inspector Carron Schusler added that she will ascertain the information and will be circulated with these minutes (Addendum: *In line with the position of Her Majesty's Inspectorate of Constabulary [HMIC], and with immediate effect, the services of an*

*appropriate adult [AA] should be offered to ALL detainees who are 17 years old. It is important to note that an AA can only be provided with the consent of a detainee who is 17 years old. The exception to this is where the detainee is considered to be mentally disordered or mentally vulnerable in which case an AA would still be required, without consent.)*

3(f) What are the effects of cancelling the Payback scheme and laying on transport for offenders to get to work placements? There has been a recent competition to reduce costs in Community Payback. SERCO in conjunction with London Probation Trust as the sub contractor recently won the competition to deliver CP in London. London Probation Trust provides offender management services and SERCO provides work placements and supervisors to manage the projects. There is a reasonable expectation that offenders will travel up to an hour for work placements. Very few offenders will financial assistance for this. Cllr Tim Stevens, who is also a Magistrate, added that it was ridiculous to expect offenders to get to work placements unaccompanied and this was not going to happen. SERCO (the service provider) have not taken into account the size of this borough, for instance how is someone going to get from Penge to the Crays especially given the terrible transport links and expect them to pay out of their own pocket. This was a SERCO decision and not a Council decision.

#### 4. **TRADING STANDARDS – INFO ON LATEST SCAMS/FRAUD** Presented by Rob Vale:

Rob explained that May 2013 is Scams Awareness month! Scams are crime, help stop them! He added that this is massively under reported (approx 70%) and welcomes the opportunity to raise awareness of these scams to help people be more aware.

Rob explained the existence of a '**suckers list**' which is circulated around scammers with your details on it after you have unknowingly become a victim. Currently Rob has a list with 150 Bromley residents on and has warned them all of this. Older people are frequently on this list and one possibility is because they respect authority and are more trusting so fall victim to the scams and give out their personal details. The best approach to anyone asking for your personal information is to just say "no". If they are trying to sell you something or warn you are late paying a bill then tell them to contact you by post and never give out your details (if for a late bill they should have this information on their files without having to ask you to confirm anything).

Trading Standards encourages Banks/building societies to contact the Rapid Response Unit immediately if a vulnerable person is withdrawing large sums of money under suspicious circumstances. This intervention can stop people becoming a victim. But they can't stop everyone and this success depends entirely on the good will and support of the bank/building society.

Remember, if it sounds too good to be true, it probably is!

#### **What are scams?**

Schemes to con people out of money

Hundreds of scams

3 million people per year are caught out

48% population victims of a scam (not just older consumers)

£3.5 billion lost mass marketing fraud every year

#### **Scam facts**

Anyone can be targeted

Most victims over the age of 55  
Massively under reported  
Chronic scam victims often elderly or vulnerable  
Can cost the victim £000's

### **London Borough of Bromley**

Population 300,000+  
Over 65s = 70,000  
Still the largest proportion of retired residents in any London Borough

### **Mass Market Scams**

Foreign lottery/prize draw scam  
Psychic and clairvoyant scams  
Health scams (eg miracle tablets/cures)  
Investment scams  
Boiler room (this refers to a rented space from which salespeople call hundreds of potential victims each day using high pressure sales techniques)  
419 scams – advance fee fraud

### **Current Scams (National)**

**Phantom debts** – threats of arrest/seizure unless bogus debt is paid (one Bromley resident aged 91 was threatened with arrest as his late wife supposedly owed money and he paid)  
**Rare metal investments** – rare earth metal oxide investments  
**Carbon Credit trading** – carbon emission certificates  
**Assassin scam email** – sympathetic assassin says you have a contract taken out against you in error

### **Current Scams (Bromley)**

**Prize draw scams** – foreign lottery/sweepstake  
**Microsoft scam** – fake computer virus from abroad  
**Debit card fraud** – bogus call from police or bank seeking PIN  
**Inheritance scam** – letter from china  
**Free Trial Scam** – sign up for a free sample but small print states send goods back within 14 days or else sign up to full price and further orders – this part of the text is usually printed so small you may not be able to read it so only think you are signing up for a free trial.

### **How to spot a scam**

The call, letter, e-mail or text has come out of the blue  
You've never heard of the lottery or competition they are talking about  
You didn't buy a ticket – so I can't win it!  
They are asking you to send money in advance  
They are saying you have to respond quickly, so you don't get time to think about it or ask family and friends before you decide  
They are telling you to keep it a secret  
They seem to be offering you something for nothing

### **Look for the signs**

Increase in amount of junk mail for contests  
Evidence of small gifts around the house eg cheap jewellery, bracelets, watches and pens  
Increase in phone bill, calls to international numbers  
Secretive phone calls

Inability to pay bills or buy food

### **Doorstep Crime 2012**

189 rapid response calls  
£250,000 direct savings  
10 fraudsters prosecuted  
36 fraud/money laundering charges resulting in guilty pleas  
12 yrs imprisonment  
720 hrs community service  
1 ASBO

### **Current investigations in Bromley:**

£10,000 drainage	£1200 garden
£1500 alarm	£2000 plumber
£4500 bed	£12,000 roof
£16,000 roof	£14,000 damp
£4,000 chair	£27,000 roof

Report suspicious activity to the rapid response team on  
07903 852090 Email: [john.finch@bromley.gov.uk](mailto:john.finch@bromley.gov.uk)

### **Useful Links**

[www.actionfraud.police.uk](http://www.actionfraud.police.uk)

[www.thinkjessica.com](http://www.thinkjessica.com)

[www.mpsonline.org.uk](http://www.mpsonline.org.uk) – mail preference service

[www.tpsonline.org.uk](http://www.tpsonline.org.uk) – telephone preference service

### **Spam texts – forward to:**

7726 Everything Everywhere or 02

37726 for 3 Network

87726 for vodafone

Report Fraud & Internet Crime – 0300 123 2040

A sticker to put on your front door saying no to cold callers and other information on how to prevent becoming a victim were available at the meeting. You can also request a copy of this booklet and door stickers by emailing John Finch as above, or for a copy of the booklet “The little book of Big scams” call 020 7230 1288 for more information

### **QUESTIONS:**

- 4(a) A question about a car hire company , storing vehicles and operating from the public highway. Is this illegal? Rob replied that as long as the vehicles are taxed, MOT and road worthy then it is not illegal for them to park on the road. He is aware of the location and is being monitored
- 4(b) Is there a protocol for Banks/Building societies? Yes. This scheme has been running for approx 8 years and Bromley was the first borough to operate it. Provide training to the staff to recognise a potential fraud taking place and how to deal with the situation and ongoing encouragement to notify the Rapid Response team. A never ending process though as staff leave and new staff have to be trained. They cannot be forced to contact the Rapid Response Unit but there is excellent co-operation in Bromley.

- 4(c) A question was asked whether a specific company was registered on the Council's Trade Register. Rob explained that the Safer Bromley Trade Register was set up by the Safer Bromley Partnership to help consumers identify a suitable local trader. Those registered have made a commitment to excellent standards of work and customer service and must provide 3 references, one of whom will be visited by the Council's Trading Standards team. Only once references have been checked and work deemed satisfactory will the trader be accepted onto the scheme. The register can be accessed by visiting [www.traderregister.org.uk](http://www.traderregister.org.uk). The register is free to join. However, this Trader Register is not an approval scheme as such and you should still always get at least 3 references and quotes before you commit yourself.
- 4(d) Given that sort code and bank account details are on a cheque why worry about giving this information out? Rob explained that it is also in addition to other info you must be careful about, ie date of birth, name. You must always be suspicious of anyone asking for this information.
- 4(e) There are a lot of charities in the street asking for money for well known causes, asking you to fill out a form with your bank details and sometimes it is very hard not to contribute. Some canvassers can be aggressive. Rob explained that he is aware of the pressure sales techniques used and they are not acting illegally. Always be cautious and do not take risks. Don't be afraid to say "I'll look your charity up and do something on line".

## 5. SAFER BROMLEY PARTNERSHIP UPDATE:

### 5.1 Police – Presented by Chief Inspector Carron Schusler:

Crime has fallen in Bromley over the last 12 months.

From 1 April 2012 – 31 March 2013 crime fell by 7.6% compared to MPS average of 5.5%

Robbery	Fell by 15.8%
Burglary	Fell by 3.7%
Motor Vehicle Crime	Fell by 3.5%
Violence against person	Fell by 10.5%
Gun Crime	Fell by 20.4%
Sexual offences	Fell by 8.6%
Knife enable crime	Fell by 15.9%
Domestic Crime	fell by 1.2%
Racist & religious hate crime	Fell by 13.2%
Homophobic hate crime	fell by 20%

A lot of the above success is also down to the public and CI Schusler thanked everyone for helping to drive down crime on this borough.

Discussed joint operations around anti social behaviour, which is a big issue and working in partnership to tackle this.

In July 2013, Bromley will have 10 new officers for Safer Neighbourhood Teams.

## 5.2 Cllr Tim Stevens, Portfolio Holder Public Protection and Safety Partnership:

Cllr Stevens explained that he has additional responsibility for YOT and Bromley Youth Service.

**Community Safety Funding – Mayor’s Office for Policing and Crime (MOPAC):** Under a new scheme for 2013/14 all London councils had to bid for funding and submit business cases to MOPAC for funds (Bromley’s submission listed below - around £1.5m over 3 years), but in April 2013 MOPAC advised Bromley will receive circa £300,000 for 2013, whereas last year 2012 received £115,000.

The bid for funds had to relate to initiatives aimed at achieving positive outcomes regarding community safety at both a local level and London as a whole. MOPACs Priorities are: Drugs/alcohol; Gangs; Violence against women and girls; Reducing reoffending; Anti Social Behaviour/Quality of life crime. Out of Bromley’s 11 submissions, only 3 have been agreed:

**Proposal 1:** Part funding of the Anti Social Behaviour Team – **MOPAC declined**, now a new asb proposal hopefully will be agreed but not heard yet.

**Proposal 2:** Part funding for the Safer Neighbourhood Officers – **MOPAC declined**

**Proposals 3,4 & 5:** Funding of the Domestic Abuse Strategy/Advocacy Projects/Projects – **MOPAC agreed**

**Proposal 6:** Safer Bromley Van funding – **MOPAC agreed**

**Proposal 7:** Part funding for the Junior Citizens Scheme – **MOPAC declined**

**Proposal 8:** Funding for a Youth Offending Team Substance Misuse Worker – **MOPAC declined** but will be paid for by public health funding instead.

**Proposal 9:** Community Safety Mentoring Programme – **MOPAC agreed**

**Proposal 10:** Summer Diversionary Activities – **MOPAC declined**

**Proposal 11:** Substance misuse – intensive support programme – **MOPAC declined** but swapped for the new asb proposals

Cllr Stevens discussed the meetings he held with MOPAC to express his concern that there is no funding for anti social behaviour in Bromley. However, he was advised that he could swap the approval for substance misuse worker, which he has now done.

MOPAC declined the business case for Summer Diversionary Activities, but Cllr Stevens stressed that contingency planning from last year has enabled funding to be made available for this project and will be looking at increasing the amount of youth activities throughout the borough.

An email was circulated from a Mr Glenn Kelly, UNISON Branch Secretary, re Bromley council plans to cut Safer Neighbourhood and Anti Social Behaviour services by 10% (ie 2 out of 3 officers remaining). Cllr Stevens explained that this has all been discussed with the staff as if there is no funding for ASB then it will need to be looked at how the team operate and there may be redundancies.

Safer Neighbourhoods will be the future consultation Forum in Bromley and Cllr Stevens explained that this will be the same for all London boroughs and CEPEG funding will eventually be withdrawn. MOPAC are considering the structure of SNBs across London and Neighbourhood Watch and Panels should all be included in the final model. Timescale – MOPAC anticipate approximately 4 months before any final decision is made.

## **QUESTIONS:**

- 5(a) With the shooting of the Somali Youth in Penge, is it too early to tell from Intelligence received, whether the attack was racially motivated, Gang related or even worse a random event. What efforts are the council and Police putting in place to reassure the community in general and particularly the Somali representatives of that community. Chief Inspector Schusler replied that this was not a racial incident. Police officers have held a community meeting and they are engaging with the community. If too many officers are wandering around then this can have a negative impact. Working closely with the Somalian community and responding to their requests. Cllr Stevens added that the Council were well aware of that public meeting and that a number of actions have taken place. He stressed that this was a Police led meeting and if residents want a further meeting he would attend, but it must again be police led and look for positive achievements.
- 5(b) On 6th May Bank Holiday, Petts Wood held its annual May Queen Procession along a busy bus route. This was followed by the May Fayre until about 4pm. Just two Police Officers were assigned to the procession from elsewhere. They then departed. Why is it not possible for our own Safer Neighbourhood Team to Police the biggest annual community event in Petts Wood. Surely, this flies in the face of community Policing and I know it has upset many local people.? Chief Inspector Schusler replied that SNT officers are not expected to attend local events and a much better use of their time is to patrol areas keeping the area safe. But she did say that should a PCSO be available then they would be able to be around the event for engagement purposes.
- 5(c) A Met Police Front desk volunteer expressed his disappointment that it would appear the Met do not value front office volunteers. Despite raising concerns from as far back as September last year on recruitment issues, nothing has been actioned and volunteers are brushed off with inadequate responses. “ I can only conclude that volunteering from local residents is not valued - and hence must now decide myself whether the MET deserve my free time”. Chief Inspector Schusler apologised if anyone feels undervalued. There are masses of changes happening within the Met and a meeting will be arranged with the Volunteers to discuss further. (Addendum: Ch Supt Roberts attended a meeting with West Wickham volunteers on Friday 31st of May.)
- 5(d) Police front counters were discussed and Chief Inspector Schusler explained that there is still nothing finalised and discussions are ongoing. The current plan is that WW will stay open for 15 hrs each week; Once Orpington Police Stn will close then Green Street Green will have a front counter; Bromley Police Station will have a 24/7 front counter; Penge and Biggin Hill will at this time remain open and staffed by volunteers . As soon as anything is finalised it will be made public.
- 5(e) How can Bromley residents complain to MOPAC about the lack of funding– is it worth submitting a structural complaint? The address is::

Mayor’s Office for Policing and Crime  
City Hall, The Queen’s Walk, London SE1 2AA

email [enquiries@mopac.london.gov.uk](mailto:enquiries@mopac.london.gov.uk)

- 5(f) Anything further regarding the Cluster Groups? Chief Inspector Schusler replied that they will happen but not for about 4 years.
- 5(g) A Penge councillor asked Cllr Stevens what additional youth programmes will be in place this summer and hopes it is an improvement on last year for Penge – she had asked for this information last year and the only information she received was on the opening times of Streetwise. Cllr Stevens denied this was the case last year and will provide the list of youth programmes held, together with what will be available this summer. (Addendum: Cllr Stevens provided a programme of activities for parks and at Streetwise last summer. Advanced timetables for this summer will be circulated to encourage more young people to be involved.)
- 5(h) In recent weeks there have been a significant number of fires at the Waste4Fuel site in St Mary Cray. These fires have required the frequent and prolonged attendance of the Fire Brigade. As enforcement action has been taken against Waste4Fuel by the Environment Agency and Health and Safety Executive, what charges are being passed on by the London Fire Brigade? Andrew Holcombe, Bromley Fire Commander, agreed that a lot of time has been spent at this site and provided information in relation to this. Waste4Fuel has been served an enforcement suspension notice by the Environment Agency giving a clearance date of 10 June. The London Fire and Emergency Planning Authority has served a separate notice which sets out the changes needed at the site to improve fire safety.
- 5(i) Who was responsible and what thought process went into moving the audiology dept from Orpington Hospital (which offered easy parking/access) and assigning the responsibility to Spec Savers, without taking into account that disabled or elderly people cannot park close to these premises as all are on high streets by double yellow lines. Paula Morrison explained that this was an initiative from the department of health for greater patient choice, and was carried out by National Procurement Company and SEL Cluster. It was suggested by another member that questions should be asked about how it was set up and the quality of the service which he will take up under Freedom of Information. *Received a round of applause.* Paula was happy to discuss further after the meeting.

**ANY OTHER BUSINESS:**

Brenda thanked everyone for attending and drew attention to the contact/question slip available at the reception desk. Your comments/questions are important to us. We will forward your question to the relevant partnership member so remember to include your contact details.